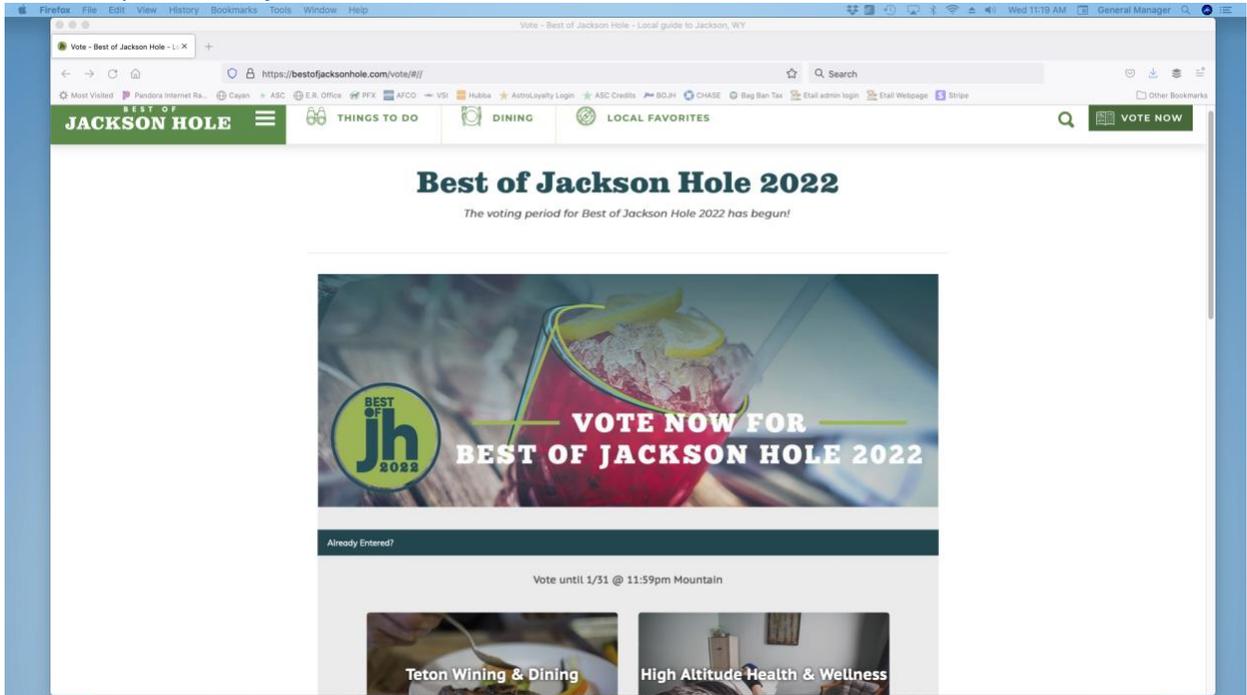
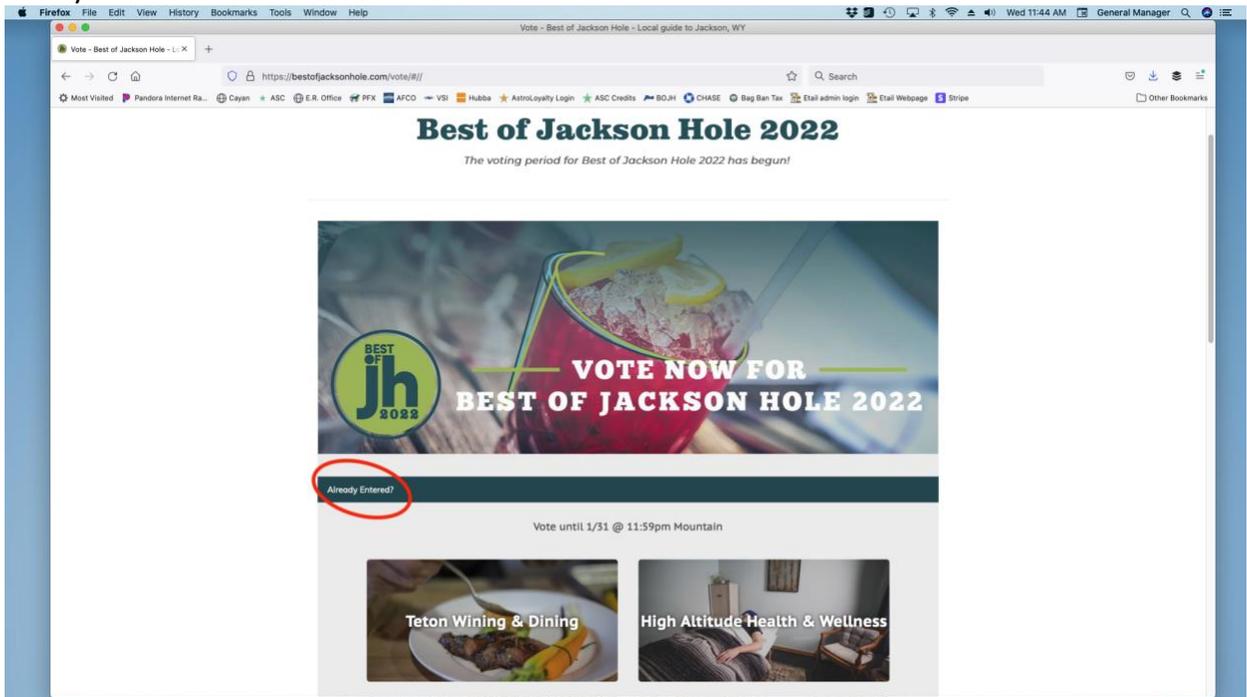


### What If I Don't Receive Email Confirmation?

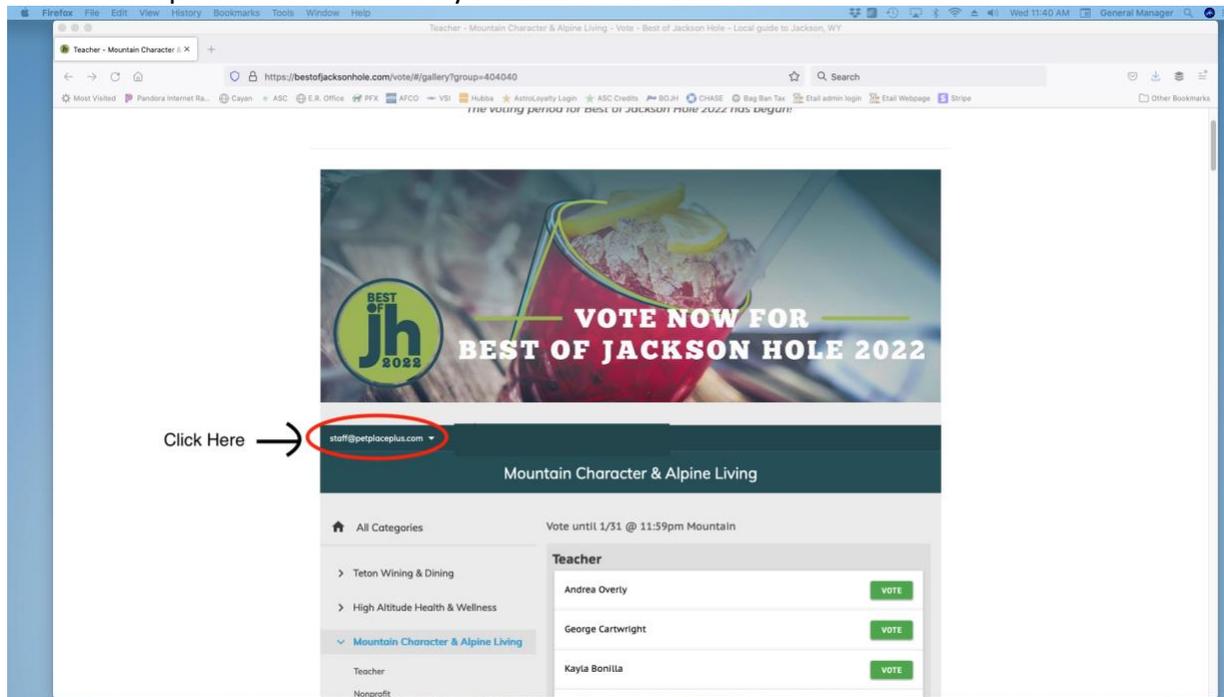
1. Email confirmation comes within minutes of completing your first voting session. Check your spam or junk folder as it could be there. If you do not receive a confirmation email, then something went wrong during the voting process. Proceed to step 2.
2. Go to <https://bestofjacksonhole.com/vote>



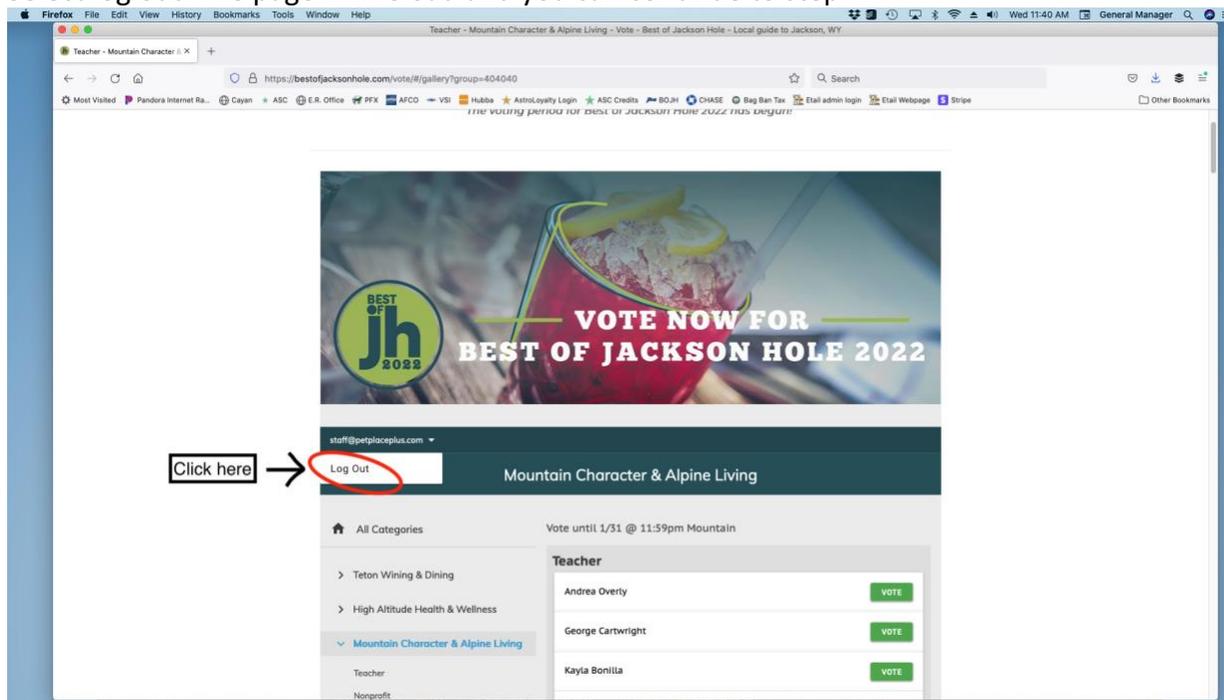
3. If you see "Already Entered?", then proceed to step 4. If your email address is there, then you will need to first follow 3 a instructions.



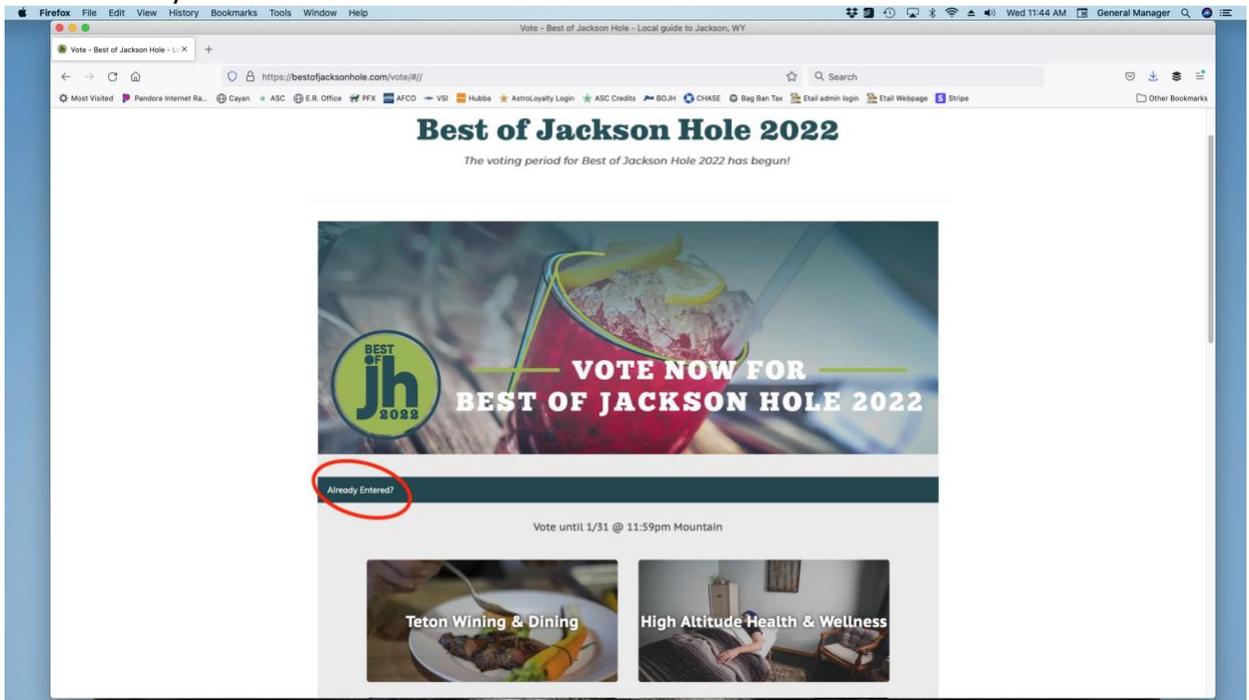
- a. Click the drop-down arrow beside your email address.



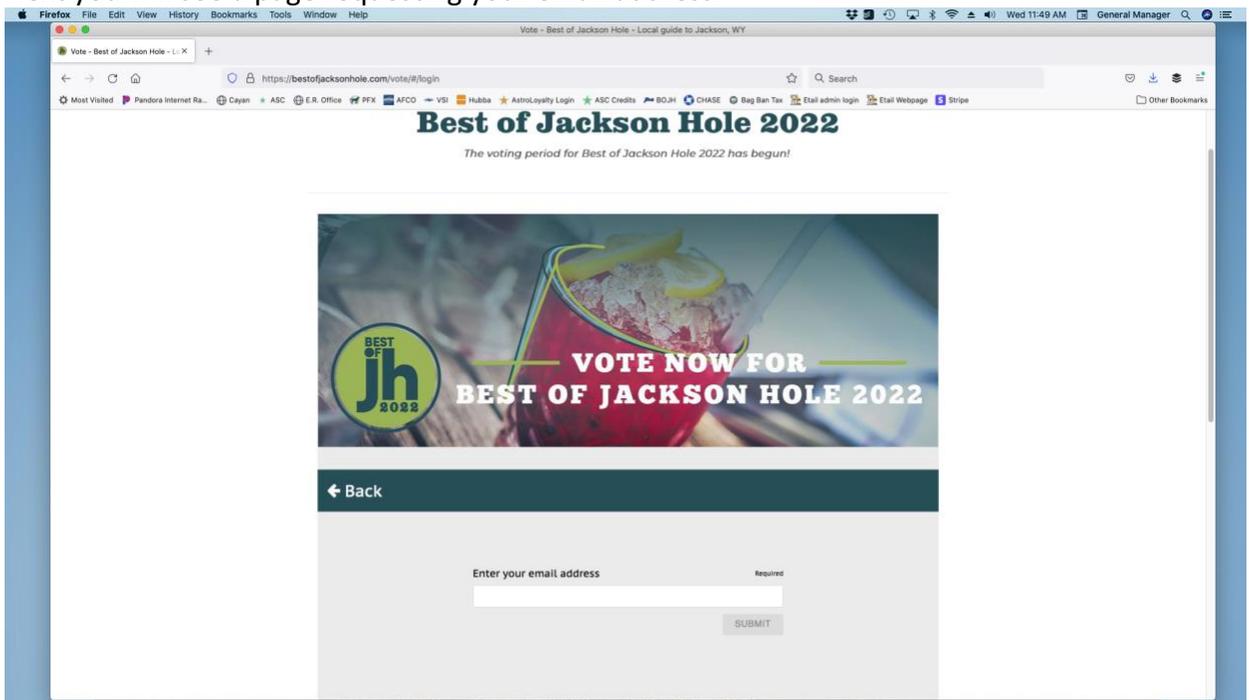
- b. Select log out. The page will reload and you can continue to step 4.



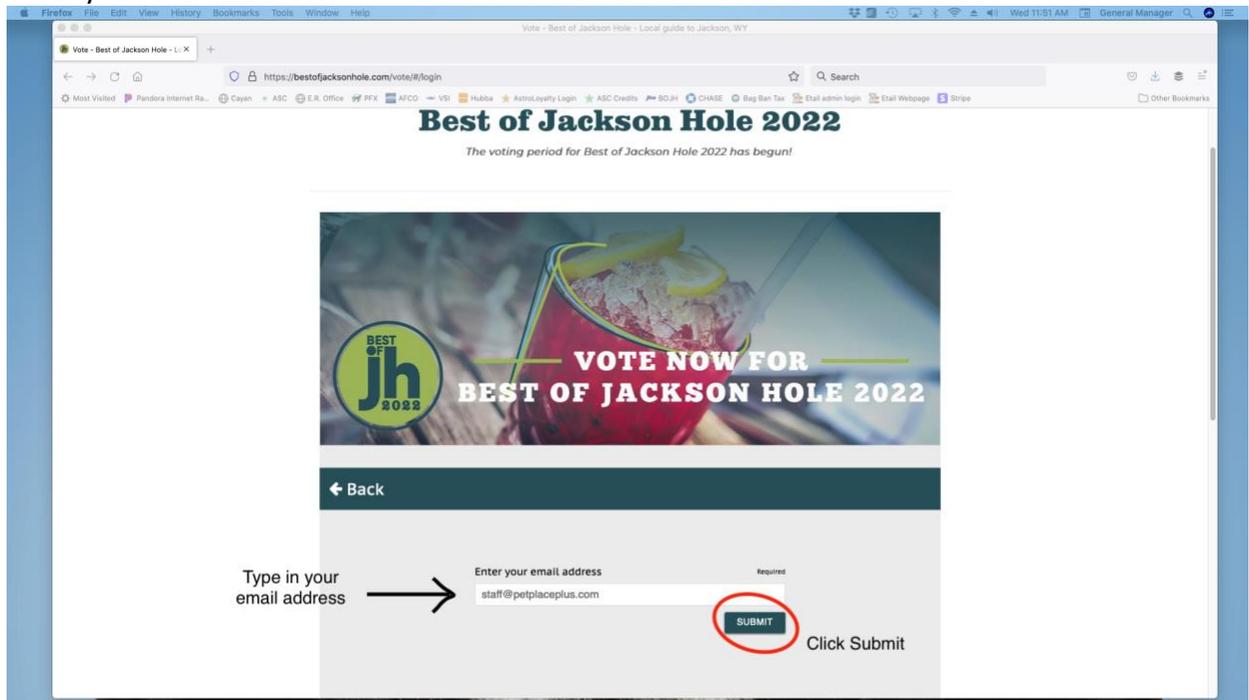
4. Click "Already Entered?" text



5. Next you will see a page requesting your email address.



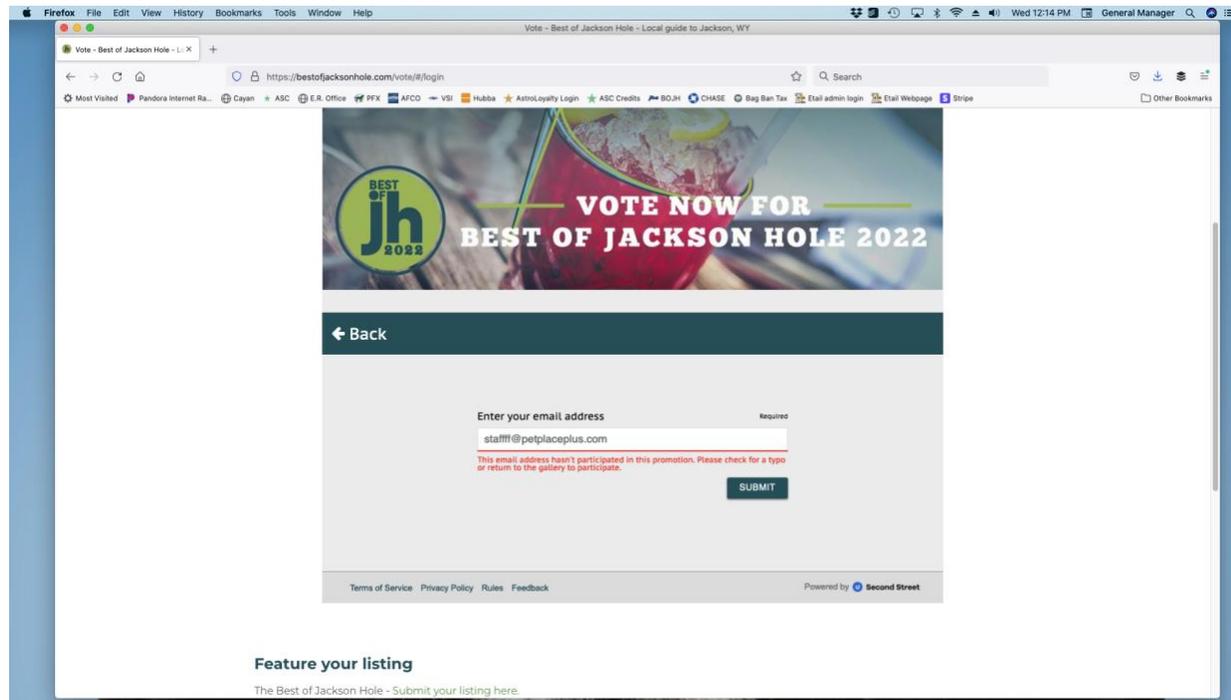
## 6. Enter your email address and then click the blue submit button



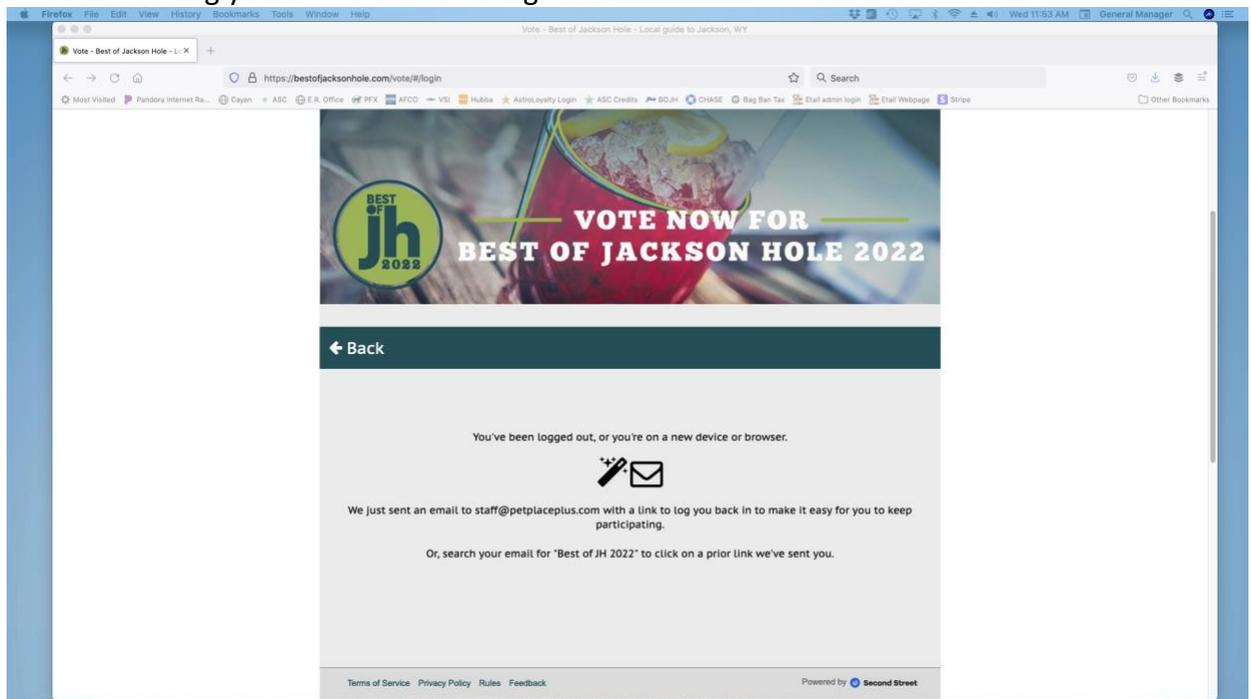
The screenshot shows a web browser window displaying the "Best of Jackson Hole 2022" voting page. The page features a banner with a drink and the text "VOTE NOW FOR BEST OF JACKSON HOLE 2022". Below the banner is a "Back" button and a form for entering an email address. The form includes a label "Type in your email address" with an arrow pointing to the input field, which contains the text "staff@petplaceplus.com". To the right of the input field is a "SUBMIT" button, which is circled in red. Below the button is the text "Click Submit".

- a. If something went wrong when you first gave the site your email (a typo for example), you will see this message "This email address hasn't participated in this promotion. Please check for a typo or return to the gallery to participate". Check the email address you just typed in the box for typos. Correct an error if you made one and try the submit button again. If there are not any typos, we recommend starting the whole voting process over with Step 1 on the "Haven't

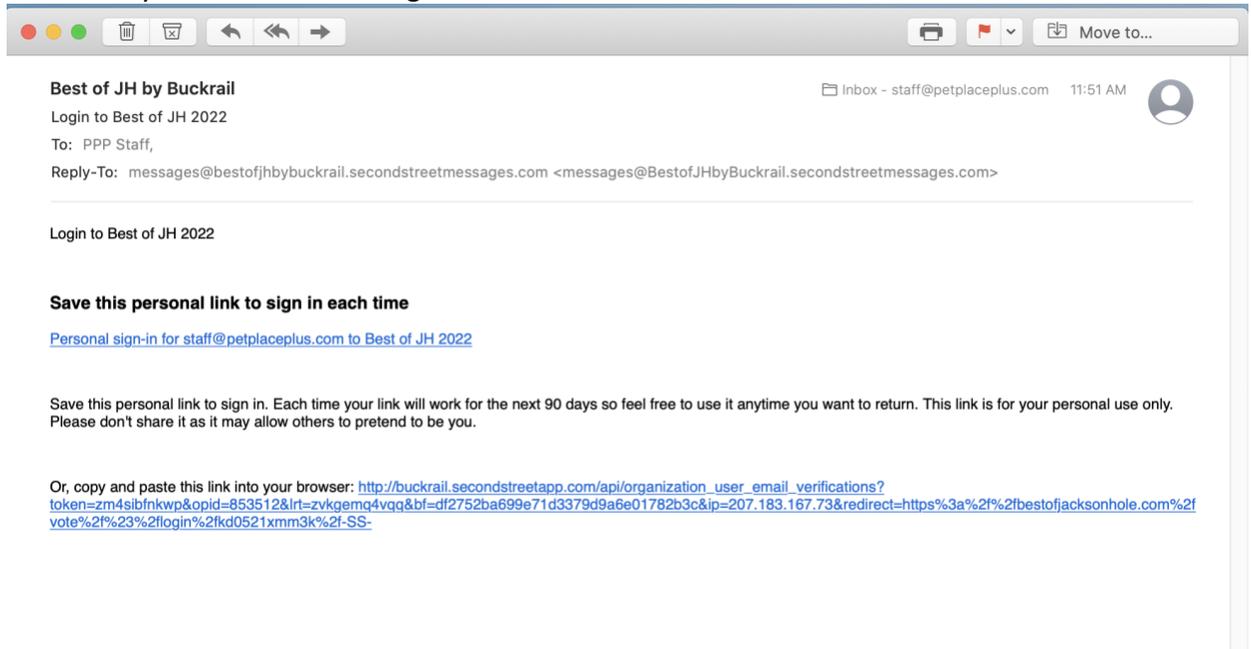
Voted This Year Instruction Sheet”.



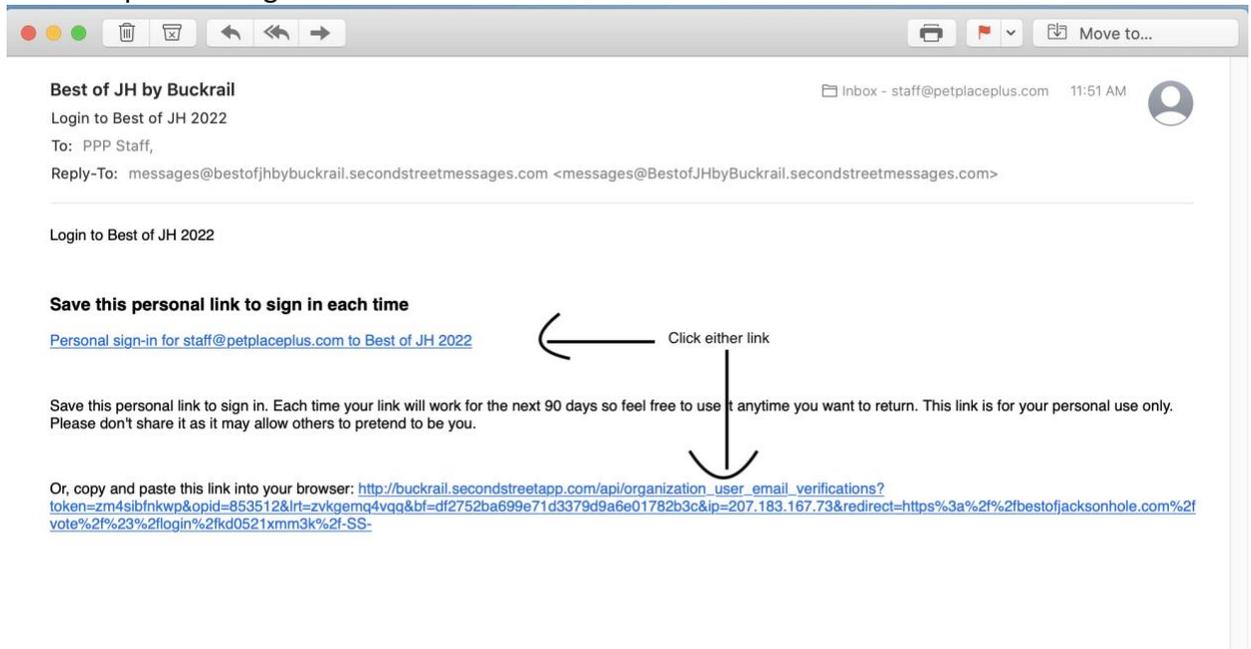
- 7. When the email submittal is a success, the page will tell you that it just sent an email with a link to log you back into the voting section.



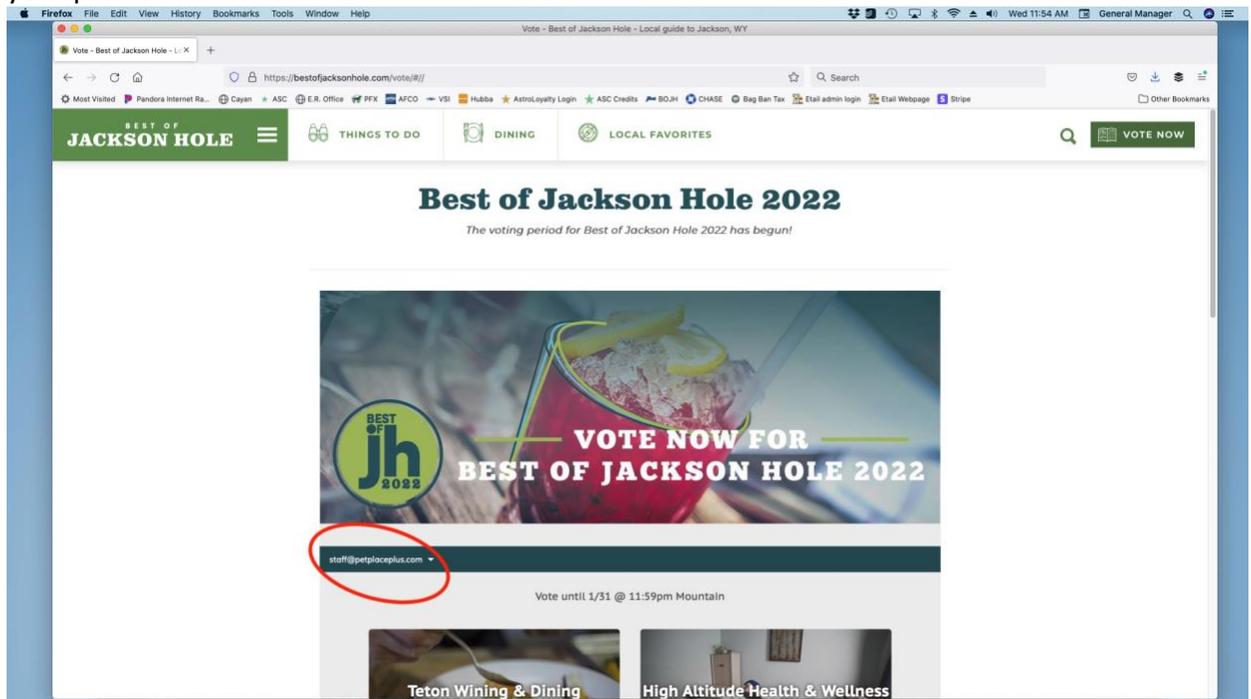
8. The email you will receive to log back in looks like this:



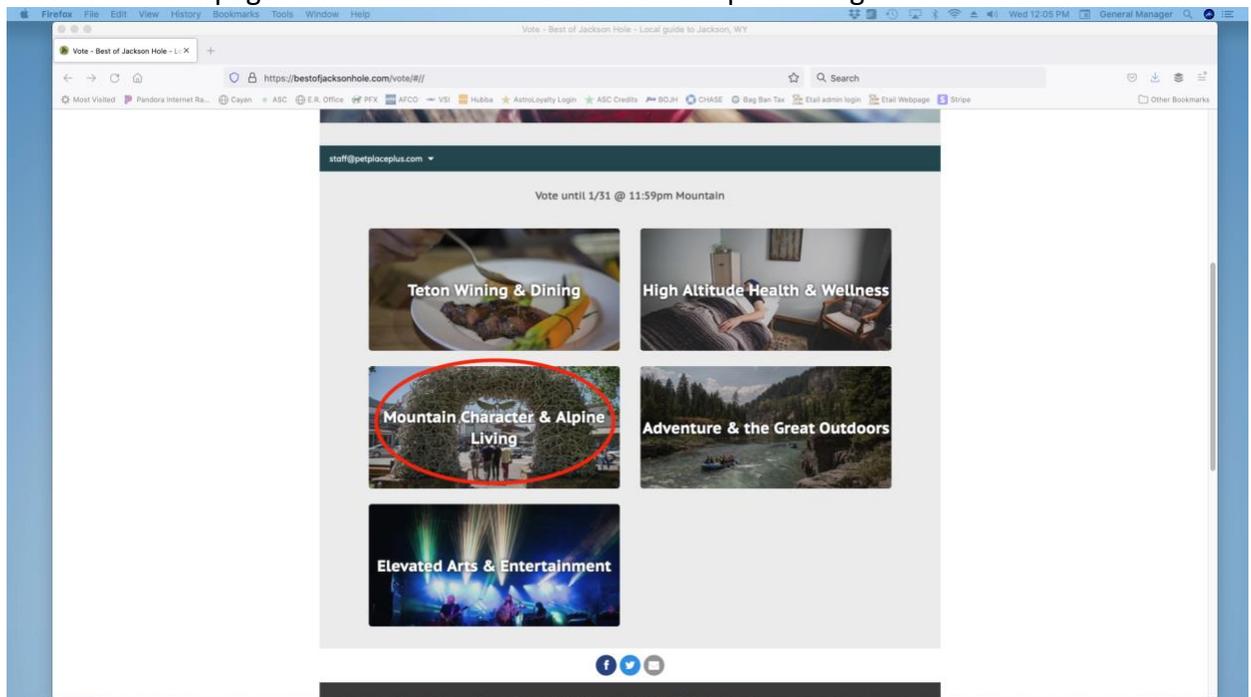
9. Click the personal sign in link.



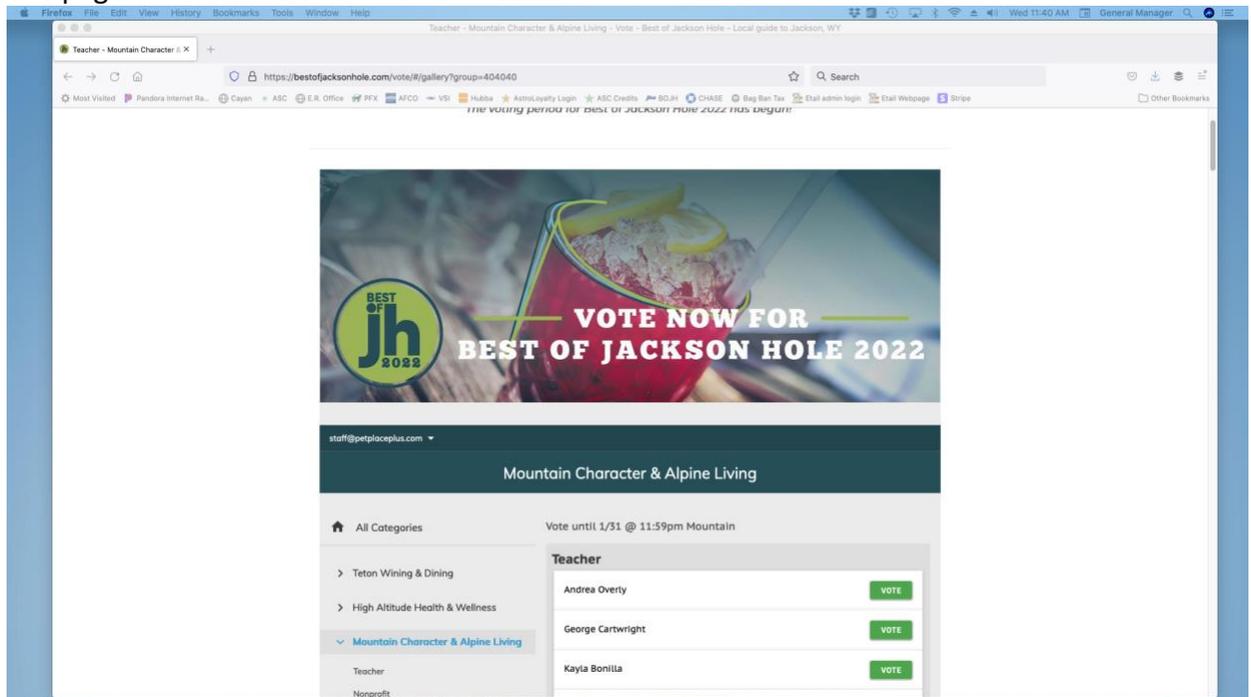
10. An internet browser will open with a Best of Jackson Hole page that is signed in with your provided email address.



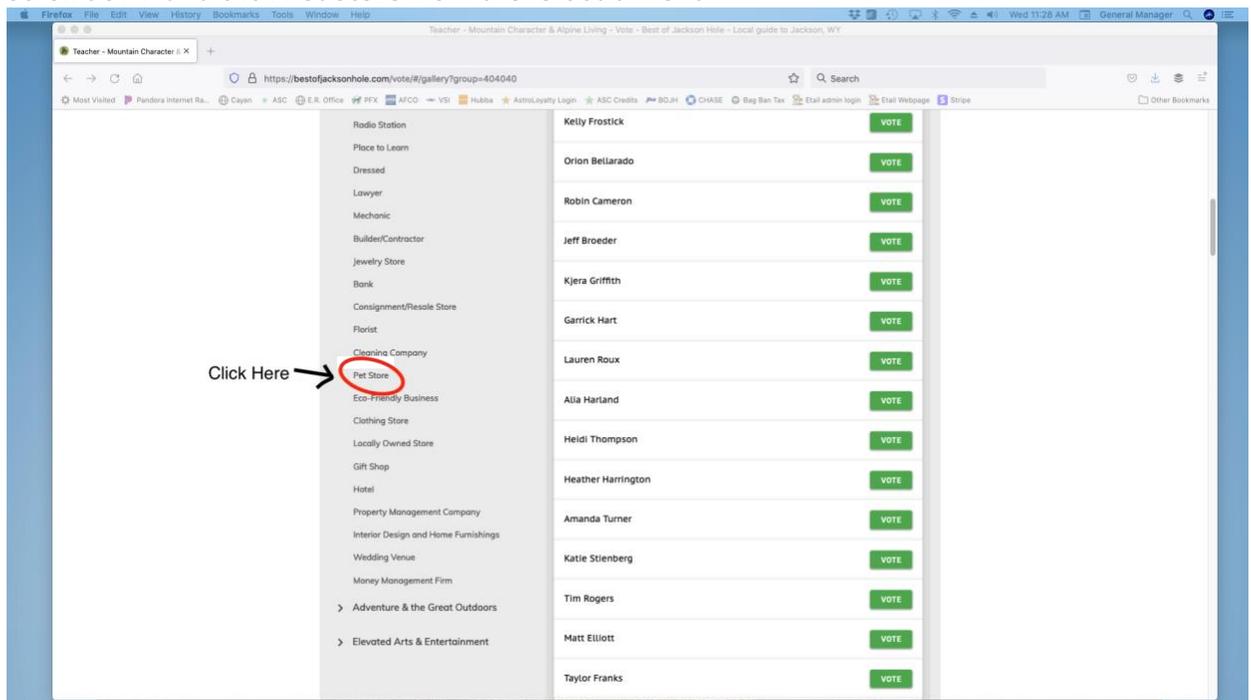
11. Scroll down the page and click Mountain Character & Alpine Living



12. The page will look like this when it loads

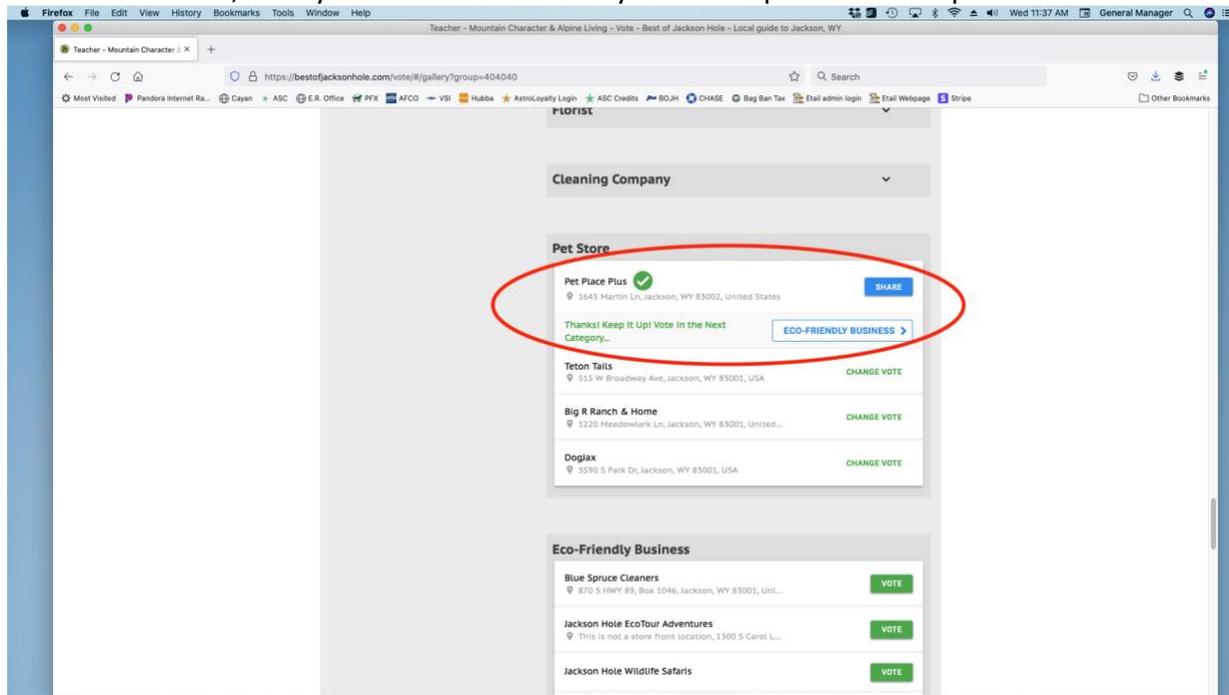


13. Scroll down and click Pet Store from the left sub menu

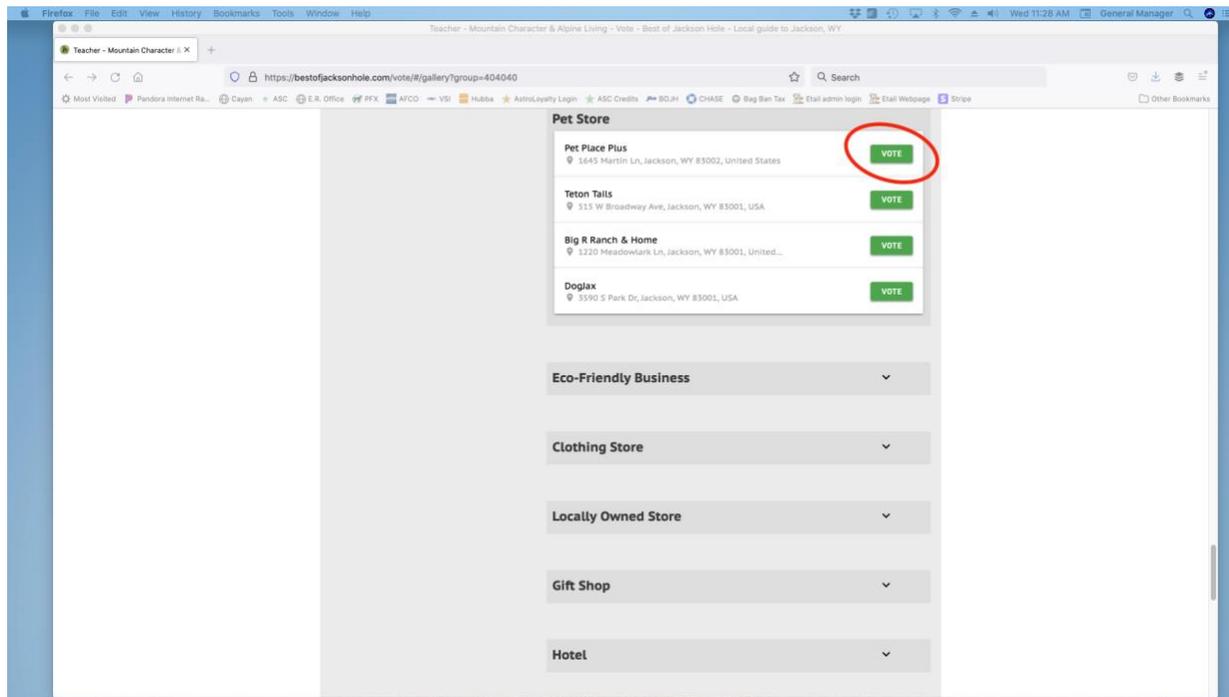


14. See if your vote was submitted:

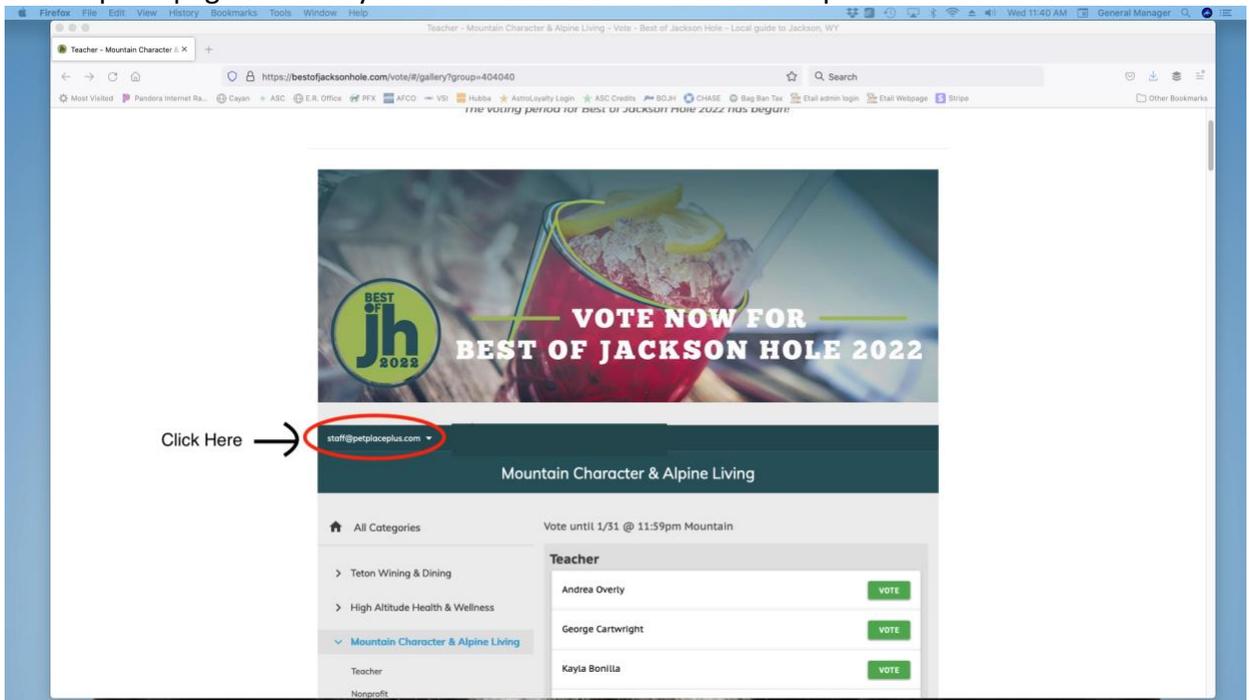
a. If it looks like this, then your vote counted and you should proceed to step 15



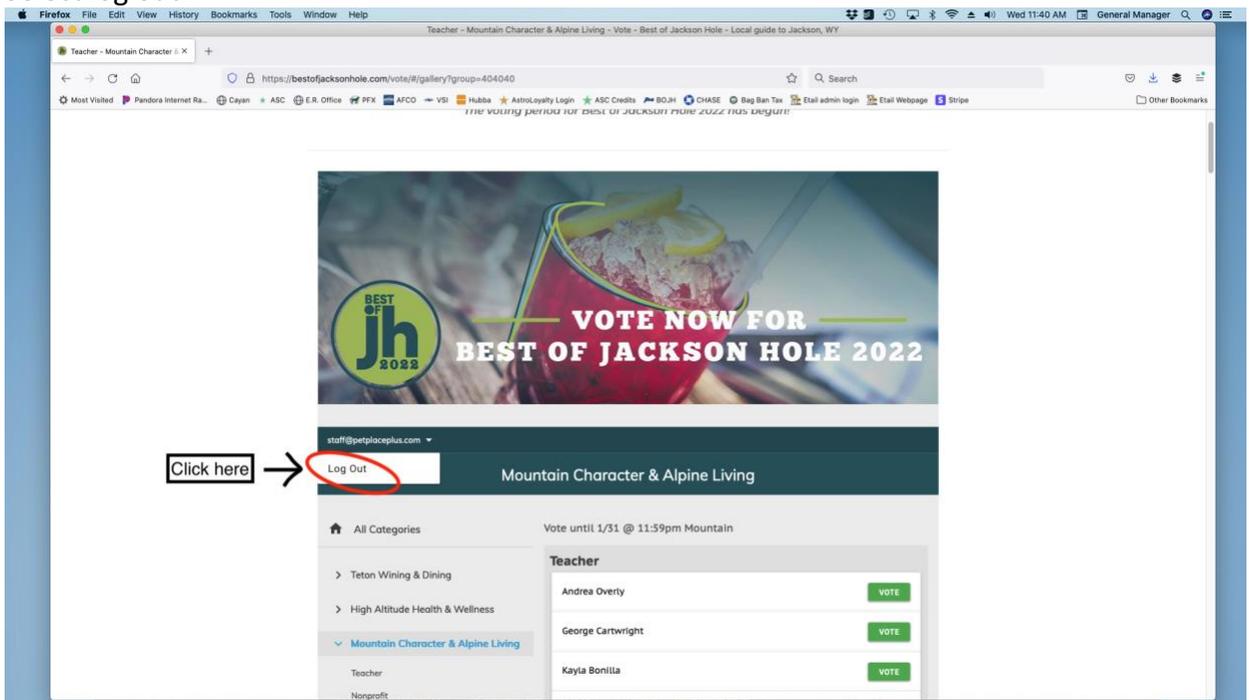
b. If it looks like this, then your vote did not count and you should repeat Steps 7 to 16 from the "Haven't Voted This Year Instruction Sheet".



15. Scroll up the page and find your email address and click the drop-down arrow beside it.



16. Select log out.



17. Now that your vote has been submitted, you should receive a confirmation email. It may go to your spam folder.

